



Horton Housing Group Carbon Reduction Plan 2026

Our commitment to
sustainability and
achieving Net Zero



Our Commitment to Net Zero

Net Zero Pledge

Horton Housing Group is committed to achieving Net Zero by 2050 in line with UK Government goals. This commitment spans all entities within the group, including Horton Housing Association, Chartford Housing Limited, Horton Housing Support Limited, and BASE.

The rationale behind this pledge is rooted in the recognition that climate change poses significant risks to the environment, economy, and society. By committing to Net Zero, we demonstrate leadership in sustainability and position ourselves as a responsible organisation.

Integration with ESG Strategy

Our commitment aligns with the group's ESG strategy, embedding sustainability into core operations and governance.

Transparency and Accountability

Progress is tracked and reported annually to ensure accountability and transparent communication with stakeholders.

Stakeholder Engagement and Innovation

Our approach involves engaging stakeholders and adopting innovative technologies to reduce emissions across all operations.

Understanding Emission Scopes

This Carbon Reduction Plan categorises emissions into three scopes to ensure comprehensive coverage and accurate reporting. Understanding these scopes is essential for setting realistic targets and implementing effective measures. For example, Scope 1 reductions focus on transitioning to electric vehicles and improving heating systems, while Scope 2 efforts focus on renewable electricity and energy-efficient lighting. Scope 3 strategies include supply chain engagement, waste audits, and promoting sustainable behaviours among colleagues and tenants. By addressing all three scopes, we ensure a holistic approach to carbon reduction that aligns with international standards such as the Greenhouse Gas (GHG) Protocol.

SCOPE	DESCRIPTION	EXAMPLES
Scope 1	Direct emissions from owned or controlled sources	Gas heating, fleet vehicles
Scope 2	Indirect emissions from purchased energy	Electricity consumption in offices and communal areas
Scope 3	Other indirect emissions from value chain	Business travel, waste disposal, procurement

Baseline Emissions Footprint

The baseline emissions footprint serves as the reference point for measuring our progress toward Net Zero. We have designated 2026/2027 as our base year, during which comprehensive data collection will occur across all relevant emission sources. Although data collection is currently still in progress, we have committed to publishing our Net Zero pledge and will provide updated figures annually to maintain transparency.

Establishing a baseline is critical for setting meaningful targets and identifying priority areas for intervention. For instance, understanding the proportion of emissions attributable to heating systems versus transportation can inform resource allocation and project prioritisation. Once the baseline is confirmed, we will integrate these findings into our governance processes, using them to guide decision-making and monitor progress effectively. This foundational step underscores our commitment to evidence-based planning and continuous improvement in our carbon reduction journey.

EMISSION SOURCE	STATUS
Scope 1	Data collection in progress
Scope 2	Data collection in progress
Scope 3	Data collection in progress

Carbon Reduction Targets

We will have ambitious yet achievable carbon reduction targets to guide our journey toward Net Zero. These targets will be finalised once baseline data is available, ensuring they are grounded in accurate measurements. Preliminary milestones include a 10% reduction in emissions by the first milestone year, followed by a 25% reduction at the next stage, and a 60% reduction in the long term. The goal is to achieve Net Zero by 2050.

These targets reflect a phased approach that balances ambition with practicality, allowing us to implement measures progressively while maintaining operational stability. We will create a roadmap that facilitates monitoring, accountability, and continuous improvement. These targets will be integrated into key performance indicators (KPIs) and reviewed annually to ensure alignment with evolving best practices and regulatory requirements.

MILESTONE	TARGET REDUCTION
First milestone year	10%
Second milestone	25%
Long-term milestone	60%
2050	Net Zero



Current Measures

Homes & Buildings

Retrofit programme to achieve EPC 'C' compliance, including insulation of lofts, cavity walls and floors and window upgrades. Installation of solar photovoltaic (PV) panels on suitable properties. LED lighting upgrades in communal areas, offices and schemes. Improvements to heating controls within properties.

Travel & Transport

Colleague travel policy promoting the use of electric vehicles, public transport and active travel. EV charging infrastructure installed at key sites. Provision of electric or hybrid company cars. Cycle-to-work scheme, reduction in business mileage through increased use of digital meetings, hybrid working, shared travel and public transport.

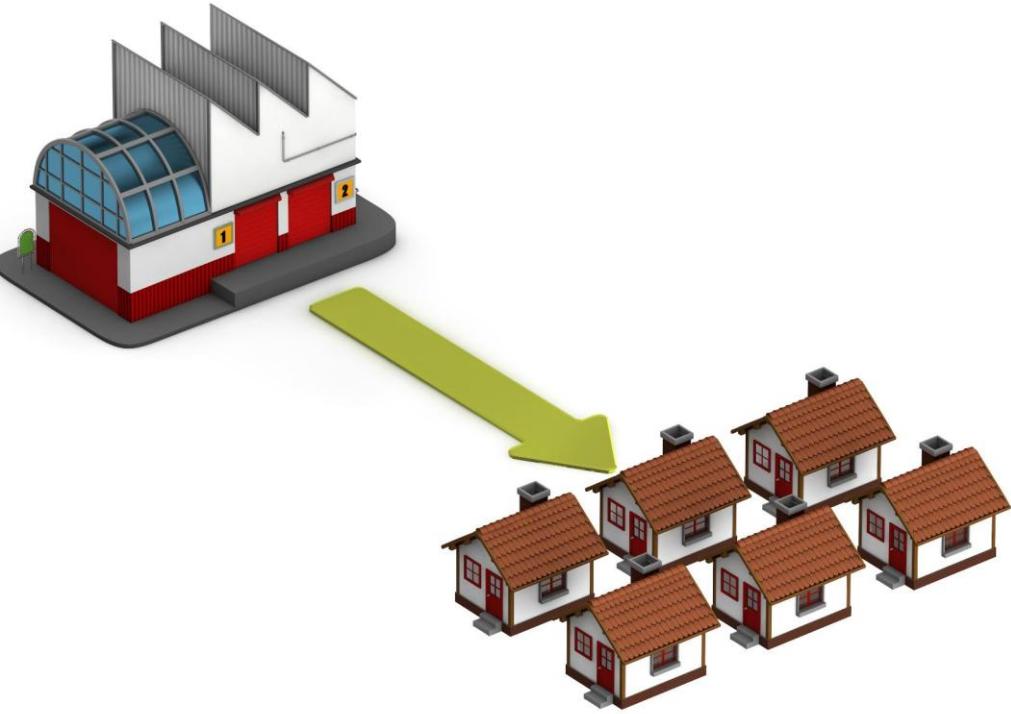
Operations & Resources

Commitment to waste reduction and recycling programmes across offices and schemes. Reduced purchasing of single-use items. Provision of a furniture and household goods recycling service. Hybrid and flexible working arrangements to reduce emissions associated with office use.

People, Culture & Supply Chain

Engagement with the people we support through energy advice, home energy visits and low-cost efficiency measures. Ongoing assessment of developments in digital and IoT¹ technologies to improve energy efficiency. Flexible working practices that support lower-carbon ways of working.

¹ Internet of Things (IoT) describes physical objects that are embedded with sensors, software, processing abilities that connect and exchange data



Future Measures

Homes & Buildings

Transition to renewable electricity supply across offices and schemes. Piloting ground source heat pumps to enhance energy efficiency. Introduction of airtightness measures alongside appropriate ventilation upgrades. Wider rollout of smart thermostats and zoned heating controls. Assessment of embodied carbon in maintenance programmes to inform lower-carbon design choices.

Travel & Transport

Transition of company vans and remaining fleet vehicles to EVs at renewal cycles. Continued review of travel patterns to reduce mileage and emissions where possible.

Operations & Resources

Introduction of waste audits and development of a central carbon data system. Establishment of key performance indicators (KPIs) to track progress against carbon reduction targets. Publication of annual emissions progress reports. Exploration of carbon offsetting options as a temporary transitional measure, in line with the UK Government Greenhouse Gas Protocol.

People, Culture & Supply Chain

Launching training and carbon literacy programmes to promote energy-saving behaviours among colleagues. Supplier reporting, Scope 3 improvements.



Governance Framework

Accountability and Transparency

Clear governance processes ensure accountability and transparency in implementing our carbon reduction plan, strengthening oversight, building trust, and enabling consistent organisational scrutiny.

Integration with Organisational Strategy

The plan aligns with our ESG and Asset Management strategies to support broader organisational goals, ensuring carbon reduction measures reinforce long-term resilience and strategic decision making.

Emissions Reporting Standards

Reporting will follow GHG Protocol, SECR, and Corporate Value Chain standards for compliance, providing robust methodologies that enhance accuracy and comparability across reporting periods.

Stakeholder Engagement

Collaboration with suppliers, tenants, and colleagues drives shared sustainability goals, encouraging joint ownership of actions, continuous improvement, and meaningful contributions to long term emissions reduction.



Declaration

This Carbon Reduction Plan has been completed in accordance with PPN 006 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions will be reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard and uses the appropriate Government emission conversion factors for greenhouse gas company reporting.

Scope 1 and Scope 2 emissions will be reported in accordance with SECR requirements, and the required subset of Scope 3 emissions will be reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard.

This Carbon Reduction Plan has been reviewed and signed off by the Chief Executive Officer on behalf of the Horton Housing Group.

Name: Gudrun Carlisle

Signature:

Position: CEO

Date: 06/01/2026