

Quality of Service

We always welcome your comments, compliments or complaints about our services, so please get in touch if there is something you would like to tell us.

Equality and Diversity

We are committed to promoting equality, diversity, respect and inclusion. Our aim is for our organisation to be truly representative of all sections of society, for each individual to be treated fairly, to feel respected and be able to be their best. We are opposed to all forms of harassment and unlawful discrimination.

Confidentiality

Any information held on clients will be treated confidentially. This means that unless there is serious risk to the individual, third party or the community, then details will not be disclosed to any other person without prior consent.



Improving lives together

www.hortonhousing.co.uk



How to contact BRICSS

If you would like more information about our service or you would like to discuss a referral:

☎ **01274 648904**

✉ **bricss@hortonhousing.co.uk**

Referrals can be made through the Pathways Homeless Team at Bradford Royal Infirmary

☎ **07587 165570**

✉ **pathway@bradford.nhs.uk**

www.hortonhousing.co.uk



BRICSS

Bradford Respite and Intermediate
Care and Support Service

A home from hospital service
for people who are homeless
or inadequately housed.

What is BRICSS?

We have 13 en-suite, level-access rooms with communal facilities and assisted bathrooms available. In addition, we have four self-contained flats, two of which are level-access. The scheme is in the Peel Park area of Bradford.

BRICSS is delivered in partnership with Bevan Healthcare and offers onsite health, housing and support services.

The service is short-term and we will help you to access other appropriate services that can offer longer-term support.

BRICSS staff are on site 24/7 and support is available throughout the day.



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Who is BRICSS for?

You can access BRICSS if:

You are aged 18 or over

You have acute physical health support needs

You are about to be discharged from hospital and homeless or living in unsuitable housing

You are willing to engage in a resettlement programme

You are willing to register with Bevan Healthcare

What can we help with?

Our service is tailored to your individual needs and designed to assist with your recovery after being discharged from hospital. It includes:

- Short-term accommodation and access to health care
- Emotional support to deal with difficult situations
- Assistance to move on to long-term accommodation and develop tenancy / life skills
- Help with welfare benefits
- Help to access other services
- Support to access training, education, employment or volunteering opportunities
- Developing skills such as budgeting and cooking
- Assistance with managing physical health, including appointments, care visits and medication
- Support with nutrition and meals.